

Anesthesia			
Associate	TR-NQF-HE: Level 5	QF-EHEA: Short Cycle	EQF-LLL: Level 5

Course Introduction and Application Information

Course Code:	SHM025		
Course Name:	Communication in Health		
Semester:	Fall		
Course Credits:	<div>ECTS</div> <div>3</div>		
Language of instruction:	Turkish		
Course Condition:			
Does the Course Require Work Experience?:	No		
Type of course:	Departmental Elective		
Course Level:	<div>Associate</div> <div>TR-NQF-HE:5. Master`s Degree</div> <div>QF- EHEA:Short Cycle</div> <div>EQF-LLL:5. Master`s Degree</div>		
Mode of Delivery:	E-Learning		
Course Coordinator:	Öğr. Gör. MERVE KARABIYIK		
Course Lecturer(s):			
Course Assistants:			

Course Objective and Content

Course Objectives:	To evaluate possible communication methods in order to prevent possible communication conflicts in health services and to ensure effective communication between health personnel and patient. To be able to evaluate developments in the field of health communication and to discuss the role of media in health communication.
Course Content:	Concept of communication, body language, verbal and nonverbal communication techniques, patient psychology, communication disturbances, communication with patient relatives and private patients, health literacy and campaign process in health communication.

Learning Outcomes

The students who have succeeded in this course;

- 1) Defines the basic concepts of communication.
- 2) Uses and interprets verbal and nonverbal communication techniques to communicate effectively.
- 3) Explains the importance of health communication and interdisciplinary health communication.
- 4) Knows the patient psychology and the phases of the patients and uses effective communication techniques in these stages.
- 5) Knows the communication techniques used in health institutions and which departments perform these communication techniques and applies these techniques.
- 6) Knows the concept of health literacy and makes professional literature review.
- 7) Knows the importance of media in health communication and uses media in accordance with ethical values.

Course Flow Plan

Week	Subject	Related Preparation
1)	Introduction to the course, General Concepts, Course Objectives and Learning Objectives	
2)	Communication Concept and Communication Process	
3)	Body Language, Oral and Nonverbal Communication	
4)	The Notion of Health and Disease; Patient Psychology and Verbal Communication Styles in Patient Communication.	
5)	Patient Rights, Patient Satisfaction and Possible Results	
6)	Communication with Patient Relatives and Special Patients	
7)	General Evaluation and Exam Preparation	
8)	Half term Exams	
9)	Definition of health services, health systems, classification and levels, preventive health	

	services, health promotion and general information about the Turkish health system.	
10)	Examination of studies on the effect of health communication in preventive health services and in health promotion	
11)	The concept of health literacy and the impact of health communication in this area	
12)	Presentation Homework - Examples of Positive and Negative Behavior in Health Communication/Article/Health Communication Campaign Project	
13)	Presentation Homework - Examples of Positive and Negative Behavior in Health Communication/Article/Health Communication Campaign Project	
14)	Presentation Homework - Examples of Positive and Negative Behavior in Health Communication/Article/Health Communication Campaign Project	

Sources

Course Notes / Textbooks:	<p>Dr. Yüksek Demirel , Sağlık Hizmetlerinde Sağlıklı İletişim, Güneş Kitapevi-2016.</p> <p>Prof. Dr. Ayla Okay, Sağlık İletişimi, Derin yayınları, 2017.</p> <p>Prof. Dr. Erkan Yüksel (ed.), Sağlık Kurumlarında İletişim, Anadolu Üniversitesi Yayınları.</p>
References:	<p>Dr. Yüksek Demirel , Sağlık Hizmetlerinde Sağlıklı İletişim, Güneş Kitapevi-2016.</p> <p>Prof. Dr. Ayla Okay, Sağlık İletişimi, Derin yayınları, 2017.</p> <p>Prof. Dr. Erkan Yüksel (ed.), Sağlık Kurumlarında İletişim, Anadolu Üniversitesi Yayınları.</p>

Course - Program Learning Outcome Relationship

Course Learning Outcomes	1	2	3	4	5	6	7
Program Outcomes							
1) Anesthesia technician has professional consciousness.							
2) He/She knows the duties, authorities and responsibilities of the anesthesia technician and exhibits ethical behaviors that will carry out harmonious teamwork in the operating room.							
3) He/She has the basic knowledge, skills and equipment suitable to the contemporary health technician approach, to be able to carry out communication with the patient, to take responsibility and to develop							

solutions when faced with an unforeseen situation related to the field.							
Course Learning Outcomes	1	2	3	4	5	6	7
4) Without giving any harm to patients,he/she gives importance to hygiene asepsis-antisepsis, sterilization, contamination and infection with the basic knowledge about the health care work environment.							
5) He/She recognizes and uses the medical terms used in anesthesia applications.							
6) He/She knows the basic structure and functions of human body and biochemical mechanisms and uses them in their professional studies.							
7) He/She has information about basic anatomy and diseases related to systems.							
8) While applying his / her profession, he / she can benefit from appropriate information sources and information technologies.							
9) He/She has awareness of lifelong learning.							
10) He/She follows information in the field by using a foreign language at least at the level of European Language Portfolio A2 General Level.							
11) He/She has knowledge about ethical principles and rules in the field.							
12) He/She uses information and communication technologies together with computer software at the basic level of at least European Computer Driving License required by the field.							
13) He/She has internalized team work, has the knowledge of basic anesthetic pharmacology and performs anesthetic and analgesic applications together with anesthesia physician.							
14) To have general first aid knowledge and to show proper approach and correct application skills in emergency situations.							
15) He/She has the necessary discipline for team work and carries out activities for the development of employees under its responsibility.							

Course - Learning Outcome Relationship

No Effect	1 Lowest	2 Average	3 Highest

	Program Outcomes	Level of Contribution

1)	Anesthesia technician has professional consciousness.	
2)	He/She knows the duties, authorities and responsibilities of the anesthesia technician and exhibits ethical behaviors that will carry out harmonious teamwork in the operating room.	
3)	He/She has the basic knowledge, skills and equipment suitable to the contemporary health technician approach, to be able to carry out communication with the patient, to take responsibility and to develop solutions when faced with an unforeseen situation related to the field.	
4)	Without giving any harm to patients, he/she gives importance to hygiene asepsis-antisepsis, sterilization, contamination and infection with the basic knowledge about the health care work environment.	
5)	He/She recognizes and uses the medical terms used in anesthesia applications.	
6)	He/She knows the basic structure and functions of human body and biochemical mechanisms and uses them in their professional studies.	
7)	He/She has information about basic anatomy and diseases related to systems.	
8)	While applying his / her profession, he / she can benefit from appropriate information sources and information technologies.	1
9)	He/She has awareness of lifelong learning.	3
10)	He/She follows information in the field by using a foreign language at least at the level of European Language Portfolio A2 General Level.	
11)	He/She has knowledge about ethical principles and rules in the field.	1
12)	He/She uses information and communication technologies together with computer software at the basic level of at least European Computer Driving License required by the field.	2
13)	He/She has internalized team work, has the knowledge of basic anesthetic pharmacology and performs anesthetic and analgesic applications together with anesthesia physician.	
14)	To have general first aid knowledge and to show proper approach and correct application skills in emergency situations.	
15)	He/She has the necessary discipline for team work and carries out activities for the development of employees under its responsibility.	3

Assessment & Grading

Semester Requirements	Number of Activities	Level of Contribution

Midterms	4	% 40
Final	1	% 60
total		% 100
PERCENTAGE OF SEMESTER WORK		% 40
PERCENTAGE OF FINAL WORK		% 60
total		% 100

Workload and ECTS Credit Calculation

Activities	Number of Activities	Workload
Course Hours	13	26
Study Hours Out of Class	13	38
Midterms	1	1
Final	1	1
Total Workload		66