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| Dentistry (English) | | | |
| Bachelor | TR-NQF-HE: Level 6 | QF-EHEA: First Cycle | EQF-LLL: Level 6 |

Course Introduction and Application Information

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| Course Code: | UNI310 | | |
| Course Name: | Teamwork in Healthcare | | |
| Semester: | Spring Fall | | |
| Course Credits: | <div>ECTS</div> <div>5</div> | | |
| Language of instruction: | English | | |
| Course Condition: | | | |
| Does the Course Require Work Experience?: | No | | |
| Type of course: | University Elective | | |
| Course Level: | <div> <div>Bachelor</div> <div>TR-NQF-HE:6. Master`s Degree</div> <div>QF-EHEA:First Cycle</div> <div>EQF-LLL:6. Master`s Degree</div> </div> | | |
| Mode of Delivery: | E-Learning | | |
| Course Coordinator: | Dr. Öğr. Üy. BEGÜM YALÇIN | | |
| Course Lecturer(s): | Assistant Professor Begüm Yalçın | | |
| Course Assistants: | | | |

Course Objective and Content

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| Course Objectives: | 1. Know the difference between work groups and work teams 2. Describe the main components of effective teamwork 3. Identify the teamwork development process 4. Know the importance of team leadership 5. Describe and use conflict management and negotiation strategies |
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| | 6. Apply teamwork development strategies to create effective teamwork. |
| Course Content: | Teamwork and basic concepts of team building process, team building and development techniques, roles and role development within the team, effective communication and collaboration within the team. |

Learning Outcomes

The students who have succeeded in this course;

- 1) Know the difference between work groups and work teams
- 2) Describe the main components of effective teamwork
- 3) Identify the teamwork development process
- 4) Know the importance of team leadership
- 5) Describe and use conflict management and negotiation strategies
- 6) Apply teamwork development strategies to create effective teamwork.

Course Flow Plan

| Week | Subject | Related Preparation |
|------|---|---------------------|
| 1) | _ Course objectives, rules and assignmentsFoundations of Group Behavior | |
| 2) | Personality Factors in Group Behavior | |
| 3) | Concepts of "team" and "teamwork" | |
| 4) | Types of Teams and Teamwork Development Strategies-1 | |
| 5) | Types of Teams and Teamwork Development Strategies-2 | |
| 6) | Communication | |
| 7) | Power | |
| 8) | Quiz | |
| 9) | Team Leadership | |
| 10) | Conflict management and Negotiation | |
| 11) | Motivation | |
| 12) | Work Environment | |
| 13) | Teamwork and patient safety | |

Sources

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| Course Notes / Textbooks: | • Robbins, S. P., Judge, T. A. (2013). Organizational behavior. Pearson. |
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| References: | https://www.ahrq.gov/cpi/about/profile/index.html |
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Course - Program Learning Outcome Relationship

| Course Learning Outcomes | 1 | 2 | 3 | 4 | 5 | 6 |
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| Program Outcomes | | | | | | |
| 1) Has basic and up-to-date knowledge in the field of dentistry, follows scientific publications, and applies evidence-based data to his/her professional practice. | | | | | | |
| 2) Knows well and effectively uses devices, tools, and materials specific to diagnosis and treatment in the field of dentistry. | | | | | | |
| 3) Evaluates the knowledge in the field of dentistry critically, integrates it with the knowledge of disciplines in the field of health, uses it by analyzing and synthesizing it. | | | | | | |
| 4) Produces projects related to the field of dentistry, can work with other health disciplines, takes part as a member of the research team and evaluates and reports the results obtained at a scientific level. | | | | | | |
| 5) Uses information that will contribute to the dentistry profession during practice, takes responsibility, and produces solutions in unforeseen situations. | | | | | | |
| 6) Shares, compares, and exchanges dental knowledge with professional colleagues in social and scientific environments in written, verbal, and visual forms. | | | | | | |
| 7) Within the framework of social, scientific, and ethical values including patient privacy, communicates with patients and their relatives, knows all the characteristics of the patient, and recommends the most appropriate treatment with a patient-centered approach. | | | | | | |
| 8) Follows technological developments, participates in national and international studies, and shares and presents own observations, experiences, and research to further advance dental practices. | | | | | | |
| 9) By adopting the principle of lifelong learning throughout the dentistry profession, follows current evidence-based dental knowledge and uses it during his professional practice. | | | | | | |
| 10) During dental practice, in cases such as abuse and addiction, performs the treatment by exhibiting the behaviors required by social ethics and legal rules, and collects and records the relevant data. | | | | | | |

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| 11) Uses basic and current knowledge in the field of dentistry during Course Learning Outcomes professional practice for the benefit of society within the framework of national values and country realities. | 1 | 2 | 3 | 4 | 5 | 6 |
| 12) In natural disasters and emergency cases, takes the protective measures required by the dentistry profession; performs professional practices that benefit patients and society | | | | | | |
| 13) Generates ideas regarding health policy in dentistry, prioritizes individual and public health, and carries out preventive and therapeutic medical practices within the framework of scientific, ethical, and quality processes. | | | | | | |
| 14) Differentiates the signs and symptoms commonly encountered in the dentistry profession, makes a treatment plan and refers when necessary, and manages diseases and clinical situations regarding their urgency and patient priority. | | | | | | |
| 15) Can assume the leadership responsibility of the team he/she works for, manage it following scientific criteria, and support the professional development of the team. | | | | | | |

Course - Learning Outcome Relationship

| No Effect | 1 Lowest | 2 Average | 3 Highest |
|-----------|----------|-----------|-----------|
| | | | |

| | Program Outcomes | Level of Contribution |
|----|--|-----------------------|
| 1) | Has basic and up-to-date knowledge in the field of dentistry, follows scientific publications, and applies evidence-based data to his/her professional practice. | |
| 2) | Knows well and effectively uses devices, tools, and materials specific to diagnosis and treatment in the field of dentistry. | |
| 3) | Evaluates the knowledge in the field of dentistry critically, integrates it with the knowledge of disciplines in the field of health, uses it by analyzing and synthesizing it. | |
| 4) | Produces projects related to the field of dentistry, can work with other health disciplines, takes part as a member of the research team and evaluates and reports the results obtained at a scientific level. | |
| 5) | Uses information that will contribute to the dentistry profession during practice, takes responsibility, and produces solutions in unforeseen situations. | |
| 6) | Shares, compares, and exchanges dental knowledge with professional colleagues in | |

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| | social and scientific environments in written, verbal, and visual forms. | |
| 7) | Within the framework of social, scientific, and ethical values including patient privacy, communicates with patients and their relatives, knows all the characteristics of the patient, and recommends the most appropriate treatment with a patient-centered approach. | |
| 8) | Follows technological developments, participates in national and international studies, and shares and presents own observations, experiences, and research to further advance dental practices. | |
| 9) | By adopting the principle of lifelong learning throughout the dentistry profession, follows current evidence-based dental knowledge and uses it during his professional practice. | |
| 10) | During dental practice, in cases such as abuse and addiction, performs the treatment by exhibiting the behaviors required by social ethics and legal rules, and collects and records the relevant data. | |
| 11) | Uses basic and current knowledge in the field of dentistry during professional practice for the benefit of society within the framework of national values and country realities. | |
| 12) | In natural disasters and emergency cases, takes the protective measures required by the dentistry profession; performs professional practices that benefit patients and society | |
| 13) | Generates ideas regarding health policy in dentistry, prioritizes individual and public health, and carries out preventive and therapeutic medical practices within the framework of scientific, ethical, and quality processes. | |
| 14) | Differentiates the signs and symptoms commonly encountered in the dentistry profession, makes a treatment plan and refers when necessary, and manages diseases and clinical situations regarding their urgency and patient priority. | |
| 15) | Can assume the leadership responsibility of the team he/she works for, manage it following scientific criteria, and support the professional development of the team. | |

Assessment & Grading

| Semester Requirements | Number of Activities | Level of Contribution |
|-----------------------------|----------------------|-----------------------|
| Quizzes | 3 | % 60 |
| Final | 1 | % 40 |
| total | | % 100 |
| PERCENTAGE OF SEMESTER WORK | | % 60 |
| PERCENTAGE OF FINAL WORK | | % 40 |

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| total | % 100 |
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Workload and ECTS Credit Calculation

| Activities | Number of Activities | Preparation for the Activity | Spent for the Activity Itself | Completing the Activity Requirements | Workload |
|----------------|----------------------|------------------------------|-------------------------------|--------------------------------------|----------|
| Course Hours | 42 | 0 | | | 0 |
| Quizzes | 3 | 35 | | | 105 |
| Final | 1 | 28 | | | 28 |
| Total Workload | | | | | 133 |